

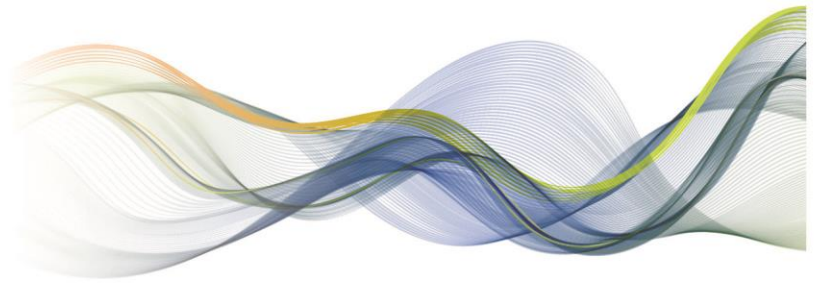
Swimming lesson Terms and Conditions

Thank you for booking your swimming lessons at The Pulse, Dursley.

We use a system called Learn2 which gives you the parent/guardian greater control of your children's/child's swimming lessons.

The terms and conditions outlines what you have signed up for and how it works.

1. When signing a child onto lessons we are required to take personal information – please see Stroud District Council privacy statement.
2. A copy of the statement is at reception and on the Pulse website.
3. You may have a personal copy on request.
4. Payment is required at the time of booking
5. When paying via cash or credit card it is for blocks of 8 weeks
6. If paying via direct debit, your will stay on the swim programme for as long as you continue to make payments.
7. When paying in 8 week blocks you will receive 3 emails when you are due to top up the payments at week 6,7 and 8
8. You must pay before the final lesson starts otherwise your child will automatically be removed from the learn to swim programme for the following week
9. Direct Debit payments take the hassle out of being reminded to pay
10. Refunds are not given on swimming lessons as you are paying for a set period of time
11. Swimming lessons run for 50 weeks of the year including bank holidays
12. Lesson stop for last two weeks in December and always start on the 2nd January



13. Emails will be sent out once badges have been achieved
14. Stage badges are included within your lesson price
15. Core journey badges are additional
16. Emails will be sent out once a current stage is completed and a move up can be completed
17. All parents will be given access to home portal and you will be able to move your child up to the next stage once you have received the above email
18. The home portal will enable you to track your child's progress through the learn to swim journey
19. The home portal can be used to make swimming lesson payments
20. You can still contact reception to make payment or request a move if you wish
21. If you want to discuss your child's progress you can leave a message at reception for the teacher who will make contact with you before the next lesson to discuss your child's progress
22. If you your child has any special requirements please let the teacher or receptionist know as this will help with the progression through the swimming programme
23. All children who are on our learn 2 swim programme will receive free access to our public swim sessions for as long as they stay on our learn 2 swim lessons.