



Refund Policy

1. Annual memberships will last for a fixed term of 12 months which will run from the date of commencement and terminate automatically on the first anniversary of that date. Save as permitted by clause 9 of these terms, no refunds shall be made in respect of the early termination or cancellation of annual memberships. Annual memberships may be renewed, subject to availability, for the annual fee applicable at the commencement of the renewed membership.
2. Any membership may be cancelled within 10 days of payment of the annual subscription fee or, in the case of subscriptions paid by monthly direct debit, within 10 days of the first direct debit payment being taken. Notice of any such cancellation must be given to us in writing before the expiry of the applicable period. Where such notice is received by us, any monies paid to us in respect of the membership will be refunded, less an administration charge/the setup fee. Payments made by credit or debit card or by direct debit will be refunded directly to the account from which they were made.
3. Classes paid for up front by cash/credit or cheque will only be refunded if the cancelled space is filled.

Contact Information:

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