

Data Protection Informed Consent Script

Membership and New User

General Consent - Section one

The Pulse will process your personal data for the following purposes:

1. To enable us to inform you of any programme changes and to communicate with you to administer your membership.
2. To enable us to offer you services and membership options based on your usage. In order to do this we will process your location data.
3. To enable us to generate internal reports and make decisions around working arrangements at the Leisure Centre. In order to do this we will process your location data.

By agreeing to the above you have consented to your sensitive personal details being processed for the specific purpose listed above and for no other purpose.

Swimming Lessons

Swimming Lesson consent - Section Two

The Pulse will process your personal data for the following purposes:

1. To enable us to record, track and move your child around the learn to swim programme.
2. To allow you to access the home portal to view and track your child's progress, top up their swimming payment and move your child to the next lesson once they have completed the stage.
3. To send operational updates via email which may affect the swimming sessions
4. To enable us to respond to any medical emergencies that arise. We may pass this information to health professionals when dealing with medical emergencies.

By agreeing to the above you have consented to your sensitive personal details being processed for the specific purpose listed above and for no other purpose. We require point 4 to fulfil our obligations under health and safety legislation.

Explicit Consent

Explicit Consent - Section three

In addition to the above purposes, the Pulse will process sensitive personal data concerning your health for the following purposes:

1. To enable us to respond to any medical emergencies that arise. We may pass this information to health professionals when dealing with medical emergencies.
2. To enable us to assess your medical fitness and suitability for the Leisure services we offer. We will use this information to make decisions about the services you have access to.

We require the above information to fulfil our obligations to you and other customers under health and safety legislation. By agreeing to the above you have consented to your sensitive personal details being processed for the specific purpose listed above.

Programme Changes

Consent to receiving communications regarding the programme changes - Section 4

1. The Pulse will contact you regarding any changes to the programme via email or/and telephone.

By agreeing to the above you have consented to being contacted for the specific purpose listed above.

Marketing

Consent to marketing - Section 5

The Pulse may wish to contact you on a regular basis regarding centre offers, services and to seek your views offered by the centre that may be of interest to you. We will use the following methods to contact you.

1. Telephone and or email

By agreeing to the above you have consented to being contacted for the specific purpose listed above.

The Right to withdraw consent

Right to withdraw consent - section 6

You have the right to withdraw your consent to the above purposes under certain circumstances. If you wish to exercise this right you can do so using the following methods:

1. Complete the online form at <https://www.stroud.gov.uk/council-and-democracy/about-the-council/contact-us/online-form>
2. Email us at hello@pulsedursley.co.uk
3. Telephone us on 01453 546441
4. Write to us at The Pulse, Dursley, Castle Street, Dursley, Gloucestershire, GL11 4BS

For further information regarding your rights and how the Pulse uses your personal information, please see our privacy policy